

I-Heal

INSTRUCTIONS TO CLAIMANT:

1. This form (I-Heal Claim Accident Form I) is to be used if disability is due to an accident and must be completed by the INSURED/POLICYHOLDER. (If not applicable, please write N/A in the space provided for.)
2. The following must be submitted, along with this form:
 - 2.1. Hospital's Certification (I-Heal Claim Form II);
 - 2.2. Physician's Statement (I-Heal Claim - Accident Form III);
 - 2.3. Surgeon's Certification (I-Heal Claim Form IV), if surgery was performed;
 - 2.4. All required documents indicated in the above-listed forms;
 - 2.5. Copy of the Police Report;
 - 2.6. Sworn Statement of Witness/es, if any;
 - 2.7. Newspaper Clippings, if any; and,
 - 2.8. All applicable documents indicated under Items 6 & 7 below.
3. Submit to the Customer Care Unit of The Insular Life Assurance Company, Ltd. located at the above address or to any Insular Life Office.

INSURED'S STATEMENT OF CLAIM (I-HEAL CLAIM ACCIDENT FORM I)

A. Declaration

I hereby submit this claim under my I-Heal policy/ies issued by The Insular Life Assurance Co., Ltd.(Company), numbered as follows:

_____.

All of the following answers and statements are true, complete, and correctly recorded.

I understand that:

1. Issuance of this form and other claim forms by the Company does not constitute an admission that there is any insurance in force.
2. Insular Life shall evaluate the reasonableness of amount of charges and expenses claimed and shall process the claim in accordance with the customary medical expenses and professional fees for the type of disability that I am filing, subject to the applicable policy contract provisions.

INFORMATION ON THE INSURED

Given Name: _____		Surname: _____		Suffix: _____	
Mother's Maiden Name					
Given Name: _____		Surname: _____			
Date of Birth: _____			Place of Birth: _____		
Occupation: _____		Gender: _____	Marital Status: _____		
Present Address:					
House No. _____		Street _____		Barangay _____	Town/Municipality _____
City/Province _____			Country _____		Zip Code _____
Residence Tel No. _____		Office Tel. No. _____	Mobile No. _____		Email Address _____

OTHER POLICIES OF INSURED WITH US OR WITH OTHER INSURANCE COMPANIES:

Policy Number	Name of Insurance Company	Amount of Insurance

INFORMATION ON THE POLICYHOLDER (if Insured is different from Policyholder)

Given Name: _____		Surname: _____		Suffix: _____	
Date of Birth : _____			Gender: _____		
Mother's Maiden Name					
Given Name: _____		Surname: _____			

INFORMATION ON THE ACCIDENT

1. Date and time of accident _____

 Month Day Year Time

2. Place of accident: _____

 Name of Street/ Highway City or Municipality Province Country

3. Narrate completely how the injury was sustained: (Please use back page of this form if you need more space.)

4. Where were you before the accident? What were you doing before the accident happened? Who were with you before the accident?

5. If you are employed, were you at work at time of accident? If yes, give details:

6. Please answer if claim is due to a vehicular accident
 6.1. During the accident, were you a passenger, driver or pedestrian? _____
 6.2. If driving or riding a motorcycle, were you wearing a helmet? YES _____ NO _____
 6.3. If driving or riding a vehicle, were you wearing a seatbelt? YES _____ NO _____
 6.4. Please fill up the following:

If traveling by land

Route: _____
 Name of Driver : _____
 Vehicle type: _____
 Plate number: _____
 Registration year: _____
 Please attach photocopies of Official Receipt, Certificate of Registration and your Driver's License, if you are the one driving.

If traveling by plane or ship

Name of Airline/Shipping Company _____
 Office Address of Airline/Shipping Company: _____
 Telephone Nos. _____ E-mail address _____
 Please attach a Certification from the Airline/Shipping Company stating that you are included in the list of passengers manifest.

7. Was a police investigation conducted on the accident? If yes, please submit certified true copy of the police investigation report and copy(ies) of statement(s) of witness(es). If "No", explain why such investigation was not made.

8. Names and addresses of witnesses to the accident:

Name of witness	Addresses /Contact Numbers

9. Give the names and addresses of the physicians who attended to you for injuries sustained from the accident:

Name of Physician	Addresses of Hospital/Clinic	Date of Attendance							
		From			To				
		Mo.	Day	Year	Mo.	Day	Year		

10. If confined in hospital, please provide history of confinement:								
Name of Hospital	Address	Date of Confinement						
		From			To			
		Mo.	Day	Year	Mo.	Day	Year	

11. If you are no longer confined but still receiving treatment, please provide:

a. Place of treatment: _____

Name of Physician _____ Contact numbers: _____

Clinic address _____

b. Kind of treatment/s: _____

INFORMATION ON YOUR PAST MEDICAL HISTORY (Please answer each question, if not applicable, write N/A)

1. Give names and addresses of other physicians or such person as a herb doctor (herbolaryo), if any, who had attended you for other previous illnesses or diseases or surgery.

Date of Consultations & Treatments			Dates					
Nature of Illness/injury	Name(s) of Attending Physician(s) or Herb Doctor	Address (es) of Attending Physician(s) or Herb Doctor	From			To		
			Mo.	Day	Year	Mo.	Day	Year

2. Names of your Family Physician

Name of Physician	Addresses /Contact Numbers

B. Data Privacy Statement

I understand that as a financial institution, Insular Life is subject to existing and future government regulations. I therefore agree to be bound by all applicable domestic and international laws in relation to any matter including but not limited to anti-money laundering, tax monitoring and data privacy.

In this connection, I authorize Insular Life to process my personal and sensitive personal information (also known as personally identifiable information or PII) including the collection, usage, storage, retention, and disclosure of my PII in the related processes and systems until its disposal. I likewise give my consent to Insular Life to share such information to its subsidiaries, affiliates, agents, medical information sharing facility of the insurance industry and third parties for any legitimate purpose, including the underwriting and administration of insurance coverage and claims, marketing and promotion of products, market research, data analytics and automated processing systems, internal and external audits, and such activities for which my PII may be required in fulfillment of mandated services across my entire life stages.

I/We also confirm that I/we have sought the consent of the insured and/or the beneficiary/ies in sharing his/her personal and sensitive personal information, as may be applicable.

I hold Insular Life free and harmless from any liability that may arise from any collection, use, disclosure, destruction or sharing of said information.

C. Authorization

In relation to the claims application for the illness, injury and/or death of the Policy Owner or Insured under this Policy, I hereby authorize The Insular Life Assurance Co., Ltd. ("Company") or its authorized representative to secure any information and/or record belonging to the Policy Owner or Insured, as the case may be, under this Policy pertaining to the following:

1. Financial, employment/business/livelihood;
2. Health, both physical and mental;
3. Lifestyle;
4. Court (criminal, civil or administrative) records;
5. Personal; or
6. Other circumstances

from any of his/her employers, business partners, co-employees, staff, consultants, physicians, or from any hospital, clinic, health maintenance organization, diagnostic center, laboratory or any similar medical facility, any private or government agency or institution, organization, insurance industry association or from any individual person that may have knowledge, access to or custody of any such information or record.

I likewise authorize the foregoing individuals or entities that have/had knowledge, access to or custody of any of the abovementioned information or record to disclose and release the same to Insular Life or its representative and further hereby discharge them from any responsibility, obligation or liability arising out of or in connection with such disclosure and release of the information or record.

Signature of Insured: _____ Date: _____

Signature of Policy Owner: _____ Date: _____

Name and Signature of Witness: _____ Date: _____

Address of Witness: _____

SUBSCRIBED AND SWORN to before me this _____ day of _____ 20 __, by the above claimant who exhibited to me his/her government issued ID/Passport No. _____, issued at _____ on _____.

Doc. No. _____
Page No. _____
Book No. _____
Series No. _____

NOTARY PUBLIC
My Commission expires on _____
Passport No. _____

WARNING: It is unlawful (a) to present or cause to be presented any fraudulent claim for the payment of a loss under a contract of insurance, and (b) to fraudulently prepare, make or subscribe any writing with intent to present or use the same, or to allow it to be presented in support of any claim. Such acts shall be punishable by a fine not exceeding twice the amount claimed or imprisonment of two (2) years, or both, at the discretion of the court. (Section 251, Insurance Code.)